

Raising Issues and Concerns about Pensions

Initial enquiries should be raised using the following contact details:

Pensions.feedback@westsussex.gov.uk

01243 642148

If they are unable to resolve your query, please contact the managers below. Most issues will be resolved at the first stage, but if not, you can escalate further.

First Stage – Raise your concern with the relevant Team Leader:

For queries concerning all Police and Fire Service pensions, including Police Support staff

Sandra Armstrong

sandra.armstrong@westsussex.gov.uk

0330 222 2043

For queries concerning LGPS pensions for surnames G-N

Amanda Jupp

amanda.jupp2@westsussex.gov.uk

0330 222 4214

For queries concerning LGPS pensions for surnames A-F and O-Z

Fiona Jackson

fiona.jackson@westsussex.gov.uk

0330 222 3416

Second Stage – Raise your concern with the Capita Manager

Clare Chambers
Operations Delivery Manager

clare.chambers@westsussex.gov.uk

0330 222 8981

Final Stage – Refer to the WSCC Contract Manager

Dave Byles
Contract Manager (WSCC)

dave.byles@westsussex.gov.uk

0330 222 3843