

Raising Issues and Concerns about Pensions

Initial enquiries – raise your issues using the following contact details:

Pensions.feedback@westsussex.gov.uk

01243 642148

If the mailbox is unable to resolve your query, please contact the managers below where we will endeavour to resolve most issues at the first stage.

First Stage – raise your issues with the relevant team leader:

For queries concerning LGPS and Fire Service Pensions, including Police Support Staff	For queries concerning LGPS Pensions
Sandra Armstrong sandra.armstrong@westsussex.gov.uk 0330 222 2043	Fiona Jackson fiona.jackson@westsussex.gov.uk 0330 222 3416

Second Stage – Raise your concerns with the Capita Manager

James Scull
Projects Team Leader
james.scull@westsussex.gov.uk
0330 222 4521

Final Stage – Refer to the WSCC Contract Manager

David Byles
Contract Manager (WSCC)
dave.byles@westsussex.gov.uk
0330 222 3843